



WELCOME!

Welcome to Patient First Chiropractic and Physical Therapy. We strive to provide our patients with excellent service and quality care. Our commitment to your well-being and health care is something that we take very seriously. Here is some information that we hope will help answer questions you may have.

Your commitment to your chiropractic or physical therapy program is critical to your success. We will recommend a treatment plan of care and set goals for you. In order to reach those goals you must do your part and **your most important part is to make each and every appointment.**

We will schedule and provide you with your appointment times to keep track of as well as give you a reminder when you check out. If you misplace your appointment times please give us a call to review your appointment dates. We will email reminders to you also.

While we expect you to keep all your appointments, we recognize there may be a time when you need to cancel. We require 24-hour notice if you need to cancel so we can fill your appointment time. If you do not give 24 hour notice or no show for an appointment, a \$30.00 fee will be billed to you. Our number is (781) 894-8880.

Our staff will provide you with as much information regarding your insurance coverage as possible. We will contact your insurance company to verify your benefits and let you know what your responsibility is and what is due at time of service. We encourage you to call your insurance carrier to discuss your coverage and what your financial obligations may be as we sometimes are given wrong information.

Our Front Desk Specialist's are here if you have any questions regarding your appointments, insurance, financial responsibilities, scheduling or any other issues. Please speak with your therapist if you have any questions regarding your therapy treatment.

We thank you for choosing Patient First Chiropractic and Physical Therapy and we look forward to providing you with exceptional customer service and you and helping you reach your goals.

The Staff at Patient First Chiropractic and Physical Therapy

I have read and understand the above information:

Patient/Guardian

Date